



**BLUE STAR FAMILY MEDICAL**

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**Dr Ravi B Patel, MD**

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**PCP Angela H Grimaldo MS APRN FNP**

License: AP114851 NPI: 1285823344

Hello,

The Blue Star Family would like to thank you for choosing our practice and want to welcome you to our services. Your facility and your consumers are important to us and we look forward to adding you to our services, or continuing service for those already in our care.

We attempt to answer your questions quickly and you will find our general contact information above. However, during this transition time if you should need any clinical assistance please contact our nurse practitioner, Angela Grimaldo, at 214-557-3289, and we will expedite your request. If your concerns are related insurances or assistance with medical plans serviced by our company please contact Shelby Martindale at 817-874-0926, an expert on making medical insurance work for the client so that you have more of what your facility and patients need, resources and time.

Included in this welcome packet are many of the clinical documents we will use in the future. As we move forward through COVID and into traditional clinical settings, the use of these forms may change, but for the meantime feel free to print and use as needed for all your clinical needs and upcoming appointments. Orders will be signed as the need arrives by contacting your provider.

For existing clients, we will may be reaching out to you in the near future to improve our existing client information, so we are in the best position to service all your future needs both now and as we grow.

It is our request that any new patient have the following information available before our first clinical visit:

1. Patient Name
2. Facility Face sheet if available
3. Date of Birth
4. Social Security number
5. Address
6. Telephone number
7. Insurance numbers, card copies if available
8. If a "Physician Choice" is required for your insurance, we request that you contact the insurance company and choose our physician Dr Ravi B Patel
9. And finally, a facility contact person

Please email this information to our insurance specialist at

[smartindale@bluestarrehab.com](mailto:smartindale@bluestarrehab.com).

Everyone here in the Blue Star Family is committed to providing extraordinary care for special people and we know that care starts with you!

We look forward to caring for you,

The Blue Star Family

## Clinical Services Offered by Blue Star Family

We are proud to offer your facility a full service clinical services at your facility, the patient home or our office including:

- Annual Physical Examination
- Clinical follow up exams
- Sport physical exams including Special Olympics clearance
- Post ER and Post Hospital evaluations
- Medication prescriptive services including your annual 365 day orders as applicable
- Coordination with rehabilitation services, and home health care
- Coordination with supply company's for all your patients supplies and Title XIX needs
- Laboratory ordering and follow up, with lab draw brought to you in some circumstances
- Many services provided by our PCP, instead of having to send patient out
- Coordination with qualified specialist as the clients care determines
- Assistance during state audits and inspections with an in depth understanding of what is important before and during these processes
- Personal attention by our providers and insurance specialist customized to your facility and patients unique needs

## Quick Reference

### Blue Star Family New Patient Checklist

- Patient Name
- Facility Face sheet if available
- Date of Birth
- Social Security number
- Address
- Telephone number
- Insurance numbers, card copies if available
- If a “Physician Choice” is required for your insurance, we request that you contact the insurance company and choose our physician Dr Ravi B Patel

Please email this information or send your questions to our insurance specialist Shelby at: [smartindale@bluestarrehab.com](mailto:smartindale@bluestarrehab.com).

## Information That Matters for All

1. **Advanced Directives:** An advance healthcare directive, also known as living will, personal directive, advance directive, medical directive or advance decision, is a legal document in which a person specifies what actions should be taken for their health if they are no longer able to make decisions for themselves because of illness or incapacity.

We've included this free website for you to use with your consumers.

<https://www.aarp.org/caregiving/financial-legal/free-printable-advance-directives/>

2. **HIPPA:** The Health Insurance Portability and Accountability Act of 1996 (HIPAA) is a federal law that required the creation of national standards to protect sensitive patient health information from being disclosed without the patient's consent or knowledge. The US Department of Health and Human Services (HHS) issued the HIPAA Privacy Rule to implement the requirements of HIPAA. The HIPAA Security Rule protects a subset of information covered by the Privacy Rule.

Your records, request and information are kept in our EMR and meet HIPPA compliance. We've included this resource to answer all your HIPPA question

<https://www.hhs.gov/hipaa/for-individuals/guidance-materials-for-consumers/index.html>